NDC Partner Program

LUFTHANSA GROUP

TRAVEL TECH PROVIDER DETAILS FOR Putnik GmbH



COUNTRY CUSTOMER SEGMENT REGIONS

Switzerland Corporate, Leisure Europe

DESCRIPTION

Putnik Travel is the market leader in ethnic travel in Europe with over 50,000 tickets sold annually. The agency was founded in 2000 in Switzerland. Specializing in the online sale of airline tickets, hotel accommodation and special arrangements, we also offer rental cars, travel insurance and other travel services. Putnik Travel offers a unique service as our multilingual call-center (Serbian, German, English, Croatian, Bosnian) is available to our customers 365 days a year. What guarantees the high quality we offer is our cooperation with a number of airlines and constant promotions and discounts for airline tickets, as well as cooperation with the most famous international tour operators, insurance companies and car rental companies.

CORE SERVICES

Aggregator	\bigcirc	OBE/IBE		Front Office	
Mid Office		Back Office		Payment Service	\bigcirc
Dynamic Packaging	\bigcirc	Duty of Care Provider	\bigcirc	Cache Provider	\bigcirc
Flight Reservation System / Inventory	\bigcirc			Profile Management	\bigcirc

FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	No	Exchange:	No
PNR/Order Cancellation:	No	Branded Fares Display:	No	Void:	No

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

Ancillary Services: -

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