# **NDC Partner Program**

## **LUFTHANSA GROUP**

### TRAVEL TECH PROVIDER DETAILS FOR eMinds SRL



# DESCRIPTION

CUSTOMER SEGMENT REGIONS

COUNTRY

Italy Corporate, Leisure Europe

eMinds is a software house specializing for 20 years in taylor-made tech solutions for the travel industry, both for the Leisure and the Business travel branches. Our platform counts more than 120 integrations with providers of touristic services.

Main development domains:

- Middleware
- Front, Mid, Back Office
- B2B & B2B2C platforms
- Mobile applications

Main Products:

a) Travel Management Companies: a self booking tool for business travelers, allowing cost control to corporate clients, through an accurate travel policies module b) Tour Operators - three main products: 1. TailorMadeTour: a unique and innovative allin-one, multi-supplier platform, it allows TOs to create and book complex itineraries in a couple of minutes, increasing their efficiency and saving them a lot of time 2. Internet Booking Engine (IBE), a platform fully integrated with every touristic service 3. OTAs/Airline GSA: Consolidator platform for NON-IATA travel agencies integrated with GDS and NDC Engine

#### CORE SERVICES

Aggregator		OBE/IBE		Front Office	
Mid Office	$\bigcirc$	Back Office	$\bigcirc$	Payment Service	$\bigcirc$
Dynamic Packaging	$\bigcirc$	Duty of Care Provider	$\bigcirc$	Cache Provider	$\bigcirc$
Flight Reservation System / Inventory	$\bigcirc$			Profile Management	$\bigcirc$

### **FUNCTIONALITIES**

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	No	Exchange:	No
PNR/Order Cancellation:	Yes	Branded Fares Display:	No	Void:	Yes
				Ancillary Services: -	

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

### CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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