

## TRAVEL TECH PROVIDER DETAILS FOR DRCT Ltd

# DRCT

**COUNTRY** Malta  
**CUSTOMER SEGMENT** Corporate  
**REGIONS** Global

### DESCRIPTION

DRCT (DIRECT) is an NDC aggregator. We deliver airlines' NDC content to agents. By aggregating carriers' direct connections DRCT (DIRECT) enables agents to get access to all the content without the need to work with different providers and interfaces. We automate accounting and provide access to bookings without exiting GDS. By virtue of simple and effective interfaces we shift more than 80% of bookings to airlines' direct NDC channels.

### CORE SERVICES

Aggregator	<input checked="" type="checkbox"/>	OBE/IBE	<input checked="" type="checkbox"/>	Front Office	<input checked="" type="checkbox"/>
Mid Office	<input checked="" type="checkbox"/>	Back Office	<input checked="" type="checkbox"/>	Payment Service	<input type="checkbox"/>
Dynamic Packaging	<input type="checkbox"/>	Duty of Care Provider	<input type="checkbox"/>	Cache Provider	<input type="checkbox"/>
Flight Reservation System / Inventory	<input type="checkbox"/>			Profile Management	<input checked="" type="checkbox"/>

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Dev	Exchange:	Dev
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Ancillary Services: **Baggage**

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

### CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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